

Job Title: Receptionist/Administrative Assistant

Department: Administration **Reports To:** Operations Manager

FLSA Status: Hourly, Non-Exempt, Full-Time/Part-Time

Salary Range: \$9 - \$12 per hour

Basic Function:

Greet and direct incoming calls and walk-ins to the appropriate staff, and provide support for overall agency operations in the areas of volunteer coordination, facilities maintenance, office management and administrative/fiscal department support.

Responsibilities

- 1. Answer phone calls and direct callers to the appropriate staff person;
- 2. Greet walk-ins, identify their needs and direct to the appropriate staff person and/or outside resources:
- 3. Assist the Operations Manager with verbal translation to clients as needed;
- 4. Assist the Operations Manager to maintain facilities (buildings, vehicles and equipment);
- 5. Provide support for record keeping and storage through photocopying, filing, storage, and shredding;
- 6. Assist the Fiscal Manager and Accounting Clerk with fiscal department support duties;
- 7. Provide administrative support to the Operations Manager and Executive Director for fundraising activities:
- 8. Represent AYC at community collaborative and outside meetings as assigned;
- 9. Attend AYC trainings and meetings as assigned;
- 10. Other related duties as assigned by the Operations Manager.

Required Education & Training:

- 1. At least 1 year of related office work experience;
- 2. Experience working with diverse communities;
- 3. Excellent customer service skills;
- 4. Good verbal and written communication skills and attention to detail in documentation:
- 5. Bilingual in Mandarin or Cantonese;
- 6. Computer literate; and
- 7. Must have a valid California driver's license, excellent driving record, reliable vehicle and auto insurance.

Preferred Education & Training:

1. At least 2 years of college education in Business Administration or similar field.

Please send a cover letter and resume along with 3 references to careers@asianyouthcenter.org.