# SPECIAL SERVICE FOR GROUPS JOB ANNOUNCEMENT

Title: Outreach and Engagement Specialist	Division: APAIT
FLSA: Non-Exempt	Supervisor: Program Manager (CHESS)
Pay Rate: Commensurate to experience, plus comprehensive benefits	<b>Date:</b> 12/6/13

#### Summary

Under the supervision of the Community Health Education and Support Services (CHESS) Program Manager, a strong team player and people-oriented **Outreach and Engagement Specialist** (**O&E Specialist**) will coordinate and implement strategic outreach and community engagement efforts to increase awareness of APAIT's HIV programs and services. The O&E Specialist will also assist in the planning, implementation, and maintenance of agency's marketing strategy and social media promotion. The candidate must have the ability to build and maintain rapport with community members, community planning groups, and stakeholders. Experience working with diverse ethnic and cultural communities is a must, including, but not limited to the following populations: people of color, gay/lesbian/ bisexual/ transgender/questioning community, monolingual and/or undocumented immigrants, substance users, and homeless persons, of varying ages. This is a full-time position requiring flexible hours including evenings, weekends, and some holidays.

### Essential Functions

- 1. Conduct outreach activities to promote services, recruit program participants and volunteers, and provide health education to the target populations.
- 2. Ensure that a minimum 33% of outreached individuals are linked to APAIT's HIV programs and services, HIV/STD testing, and/or Comprehensive Risk Counseling and Services (CRCS).
- 3. Assist HE/RR program staff with coordination and facilitation of risk-reduction workshops and groups.
- 4. Represent and advocate on behalf of the agency and the community at related collaborations, community planning groups, social organizations, conferences, and other events as assigned.
- 5. Assist in the implementation and maintenance of agency's marketing strategy and social media promotion.
- 6. Coordinate and plan agency events to coincide with monthly/annual health awareness days.
- 7. Coordinate agency's participation in various community events, health fairs, and festivals.
- 8. Assist with the writing of articles for agency's monthly newsletter.
- 9. Other projects as assigned to meet program and agency mission, goals and objectives.

### Minimum Qualifications - Knowledge, Skills and Abilities Required

- 1. Bachelor's Degree in Communications, Marketing, or Public Health related field or two years of direct service or HIV prevention work.
- Ability to work with diverse communities including but not limited to multi-gender, ethnic, generation, lingual, dual or multidiagnosed, etc.
- 3. Great attitude and people skills a must.
- 4. Ability to communicate effectively both verbally and in writing with strong leadership skills.
- 5. Good problem solving and conflict resolution skills.
- 6. Reliable transportation.
- 7. Valid California driver's license, plus proof of current car insurance.
- 8. Verification of employment eligibility.
- 9. Passing of background check.
- 10. Updated tuberculosis test (annual requirement) read, reviewed and dated by a clinician.
- 11. Experience and knowledge of MS Office and Outlook software.
- Non-Essential Qualifications Knowledge, Skills and Abilities
- 1. Relevant community health outreach training.
- 2. Knowledge of behavior change interventions.
- Supervisory Responsibilities
- 1. This position does not have formal supervisor responsibilities.

Environmental Conditions (Working Conditions)

- 1. Ergonomically safe office environment with desktop computer, desk, chair, natural light from windows.
- 2. Outreach in nightclubs and other venues that target population frequents. Must be comfortable with environmental conditions at the outreach locations, such as noise level, aggressive patrons, substance use, etc.

# Physical Requirements

1. In the course of performing this job, this position typically spends time sitting, standing, walking, carrying (max.20lbs), lifting (max. 20lbs), listening, and speaking.

Mental Requirements

1. This position requires someone that can accommodate to any/all of the following: constant distractions, interruptions; uncontrollable changes in priorities/work schedules; availability for on call/duty after regular working hours; and exposure to inappropriate behavior and language of others

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