



Advocate – Intervention Program

Full Time Non-Exempt (40 Hrs.)

Center for the Pacific Asian Family (CPAF) is a non-profit organization recognized nationally for its pioneering work in domestic violence and sexual assault. CPAF's multi-lingual and multi-cultural services include a 24-hour hotline, short term and long term shelters, counseling, case management, and supportive services. CPAF also provides violence prevention programs, outreach, education and advocacy on the issues of family violence and violence against women, focusing on the Asian and Pacific Islander community.

CPAF is a community based organization that draws from multiple disciplines to holistically serve individuals and families of many different sizes and cultural backgrounds. Staff work in environments where children are present and may be called upon to provide support as needed.

Summary Statement:

The Advocate develops and implements a comprehensive response for and with survivors of domestic violence and sexual assault, including case management, crisis intervention, emotional support and advocacy. In addition to carrying a client caseload, the Advocate will work closely with other teams to ensure an effective, coordinated response to survivors in crisis through the Hotline, Emergency Shelter and Sexual Assault Response Team (SART) programs. The Advocate will also establish a strong presence in local API communities in an effort to increase deeper contextual understanding and to facilitate accessibility of services.

Duties and Responsibilities:

- Direct Services
 - ✓ Coordinates orientation, intake and assessment of survivors into non-residential crisis intervention programs; develops and updates goal-oriented action plans; provides crisis intervention, emotional support and case management; advocates on behalf of survivor to other agencies.
 - ✓ Answers crisis calls on CPAF hotline, responds to crisis situations, SART Advocacy requests and provides transportation with own vehicle if necessary.
 - ✓ Maintains up-to-date client files on all client services and program activities; works with program manager to provide accurate feedback and data on monthly/quarterly/yearly goals. Maintains functioning office space.
 - ✓ Develops relationships with community partners to implement community-based groups providing support to survivors of sexual assault and/or domestic violence
- Travel requirements: Driving is an essential job function for this position. Therefore the employee must have valid driver's license and use own vehicle or agency vehicle to perform duties.
- Teamwork: Provide general support asked of all staff which may include: responding to emergencies, providing hotline or site coverage, providing translation, maintaining a functioning office. Participate in program and organizational development and fundraising, and attend staff and team meetings.
- Outreach: Identify/create opportunities to be an ambassador for CPAF's mission.

Qualifications: The qualified candidate must possess demonstrated knowledge, skill, abilities and experience in the following areas:

General

- Committed to eliminating intimate partner violence, sexual abuse, and family violence; practices non-violence including non-corporal child discipline.
- Understands and is aligned with CPAF's organizational values.
- Understands and appreciates Asian/Pacific Islander cultures; is able to work with diverse communities (race, ethnicity, sexual orientation, disability, age, gender identity, class, etc.). Bilingual in an Asian or Pacific Islander language preferred.
- Must submit to DOJ level Live Scan and subsequent arrest notification, annual TB test and annual driving record search.
- Must have access to reliable transportation to and from work.

Job Execution

- Possess familiarity and skill in addressing issues of sexual assault and domestic violence with survivors.
- Strong work ethic, self-directed and able to coordinate multiple tasks, and highly motivated.

- Able to work well independently and as a member of a team; able to work collaboratively and thrive in a flexible, evolving environment, adapt to situations and manage change effectively.
- Able to effectively and efficiently address crises and problem-solve with open communication
- Able to plan work schedule respective to program needs, including working evenings or weekends if needed.
- Demonstrate excellent communication skills, both written and oral.
- Must complete 65-hour domestic violence/sexual assault certification training within six months of employment.

Interested parties please submit cover letter and resume to hr@cpaf.info. Please state which position you are applying for and where you saw our posting. No phone calls please.

Center for the Pacific Asian Family (CPAF) is an Equal Opportunity and Affirmative Action Employer and does not discriminate against any employee or applicant on the basis of race, age, sex, color, religion, national origin or ancestry, sexual orientation, gender identity, citizenship, marital status, disability, political affiliation or belief, veteran's status, or any other characteristic protected by applicable federal, state or local law. CPAF is committed to fostering a diverse and safe work environment where employees respect one another and share a commitment to our organization's mission, values, and strategies.