

Cultural Community Liaisons

Riverside University Health System – Behavioral Health (RUHS-BH) is seeking nine Cultural Community Liaisons to serve various community populations. These liaisons will support RUHS-BH's efforts to (1) create a welcoming and transparent partnership with community based organizations and community representatives with the purpose of reducing stigma and eliminating barriers to service, and (2) educate and inform the community behavioral health services to reduce disparity and access to services for behavioral health challenges, recovery, and wellness.

TARGET POPULATIONS TO BE SERVED (1 liaison for each population)

African-American/Black

Asian-American/Pacific Islander

Deaf and Hard of Hearing

Latino/Latina/Latinx/Hispanic-American (bi-lingual Spanish)

Lesbian, Gay, Bisexual, Transgender, Questioning/Queer, Intersex, Asexual +

Middle Eastern American/North African American

Native-American/American Indian

People with Disabilities

Spirituality/Faith-Based

REQUIRED EXPERIENCE:

Option 1:

- Four years of community advocacy/organizing experience
- Two years of experience in the behavioral/mental health field (lived experience or professional experience)
- Proficient in Microsoft Office applications

Option 2:

- A bachelor's degree in a social service field of study AND one year of community advocacy/organizing experience
- Two years of experience in the behavioral/mental health field (lived experience or professional experience)
- Proficient in Microsoft Office applications

GOALS OF LIAISON SERVICES

The primary goals of the liaisons are to:

- Work an average of 30 hour per week to establish collaborations and partnerships with natural support systems within the target population
- Act as a bridge between the RUHS-BH and the underserved/underrepresented population by increasing understanding, increasing partnerships, reducing stigma, and increasing trust
- Increase the target population's knowledge of behavioral health and behavioral health services and reduce the stigma related to their behavioral health needs
- Identify and address barriers due to language and/or cultural differences, stigma and mistrust of the behavioral health system
- Ensure that behavioral health awareness information reflects the culture of the population that is receiving the information

- Identify key community leaders within the target population to promote behavioral health information
- Collect data and document on improvement to access, sensitivity, responsiveness and quality of behavioral health services that are extended to all levels of behavioral health challenges, ethnic and other specialized populations especially as it relates to the target population through the Innovation projects and other RUHS-BH resources

DESCRIPTION OF SERVICES

Liaisons shall:

- Become informed about the Mental Health Services Act (MHSA) in order to communicate the information to the identified population and answer questions. This works toward the goals of increasing knowledge, reducing stigma, and increasing access to services.
- Gather information in order to establish priorities within the scope of services to develop an outreach and engagement plan for targeting the identified population in conjunction with the RUHS-BH Cultural Competency and Innovation Manager.
- Develop a cultural committee for the identified population.
- Lead the process of Stakeholder Development by clearly identifying leaders and partnerships within the identified population whom will serve on the committee.
- Chair the identified population's committee meetings with RUHS-BH and other identified community members. This shall consist of participating in scheduled meetings that are centrally located and accessible to the identified members.
- Attend Cultural Competency Reducing Disparities meetings, as scheduled, as well as other cultural events identified and deemed appropriate by the Cultural Competency and Innovation Manager.
- Develop a resource inventory that will be available through RUHS-BH specific to the identified population, which includes providers and services, especially as it relates to Health and Wellness across Riverside County.
- Meet with external stakeholders (from resource inventory list) to assess their perceptions of services, answer questions, and provide linkages to RUHS-BH. Liaison shall act as a broker (developing relationships, providing education and linkage) between RUHS-BH and the identified population throughout all three regions of Riverside County.
- Work with Prevention and Early Intervention's Community Mental Health Promoters to identify cultural events, celebrations, and activities related to the identified population. Liaison shall be able to link identified cultural events, celebrations, and activities to meeting the behavioral health and wellness needs of the identified population. Liaison shall provide appropriate linkage between the identified population and RUHS-BH.
- Propose recommendations from the above mentioned tasks to RUHS-BH in order to assist the department with meeting goals of being accessible, sensitive and responsive to the needs of the identified population, including, but not limited to, recommending and organizing trainings that would assist the department in meeting community needs.
- Assist RUHS-BH with accessing the identified population in order to develop, shape, and inform best practices and program implementation to address health and wellness. Assistance and support will be defined as making linkages, providing information/education to build trusting, informed relationships that encourage communication.
- Promote and maintain collaborations within community-based organizations to (i) establish effective networks to allow for the exchange of information (ii) promote increased access to care, and (iii) foster ongoing dialogue and timely responses to emergent issues.

HOW TO APPLY

Send an email to BH-CCP@ruhealth.org by **Friday, May 14, 2021 at 5:00 p.m.**

In the subject line of the email, please indicate which population(s) you are applying to serve.

Please include a cover letter, resume, and responses to the two following prompts:

- In one paragraph, please give your PERSONAL definition of health equity.
- In two paragraphs, detail some barriers to seeking and obtaining mental health services, as experienced by the particular population you are applying to serve.

PAY RANGE

Up to \$80,000 annually

These CONTRACT positions are supported by MHS Innovation. The Cultural Community Liaisons are not employees of RUHS-BH. The positions are currently funded through February 26, 2024. Though funding is anticipated to continue after February 2024, state approval must be gained for continued usage.