



KOREAN SPEAKING DOMESTIC VIOLENCE CASE MANAGER (FULL-TIME)

JOB DESCRIPTION: Korean American Family Services (KFAM) is a non-profit organization specializing in family violence, mental health, and social services to Korean immigrant families. KFAM is seeking a **Korean speaking** case manager to work under the supervision of the Domestic Violence (DV) Program Manager. The case manager is responsible for providing advocacy and supportive services for victims of domestic violence to promote their safety and empowerment.

JOB REQUIREMENTS:

Direct Services:

- Provide intake and assessment of needs of DV victims and exposed children; crisis intervention; and safety planning
- Provide case management and effective resources, such as housing assistance, employment, government benefits, education, and life skills training.
- Advocate on behalf of clients and/or their children with government agencies, courts, schools, and other service providers.
- Linkage and referrals to other agencies for services such as emergency shelters, legal aids, workforce development, etc.

Program Development and Outreach:

- Work with supervisor to develop case management plans, service models, and protocols.
- Work closely with interns and volunteers to implement supportive services and enhance resources to clients.
- Assist with outreach events, represent agency at meetings/conferences, and network with DV service providers, as needed.
- Work in teams with DV program, outreach and administrative staff to carry out work.

QUALIFICATIONS:

- Bachelor's degree
- **Must speak Korean fluently.** Korean reading and writing a plus.
- Experience working in DV field a strong plus.
- Experience working with Korean immigrant populations, especially Korean immigrant women and children, a strong plus.
- Ability to work in flexible working environment and willingness to work some evenings/weekends.
- Well-organized, self-directed, highly-motivated, and hard-working
- Must have driver's license

BENEFITS:

- Salary commensurate with experience, plus medical and dental benefits.
- 40-hour DV training and certification.

Please email your **resume, a cover letter, AND 2-3 references** to:
Jennifer Oh: joh@kfamla.org (no phone calls please)